

# St. John's Transportation Commission

November 30



# MONTHLY FINANCIAL STATEMENTS

Issued: DECEMBER 14, 2020

**Note to reader:** The figures contained herein are unaudited and for discussion purposes and may change as a result of timing issues and other best estimates used in preparation.

STATEMENT OF REVENUE & EXPENDITURES (METROBUS) NOVEMBER, 2020



		NOVEMBER			YEAR TO DATE	
	ACTUAL	BUDGET	VARIANCE	ACTUAL	BUDGET	VARIANCE
REVENUE						
SJMC Subsidy	\$1,165,170	\$1,165,170	\$0	\$12,597,260	\$12,353,450	\$243,810
Passenger Revenue	224,346	541,860	(317,514)	3,306,183	5,615,350	(2,309,167)
Low Income Pass Revenue	187,111	0	187,111	565,475	0	565,475
Mt. Pearl Revenue	83,509	81,930	1,579	990,801	936,950	53,851
Paradise Revenue	22,047	21,630	417	252,730	254,570	(1,840)
Charter Revenue	100	700	(600)	1,293	43,400	(42,107)
Transit Advertising Revenue	7,549	22,250	(14,701)	88,559	214,750	(126,191)
THE LINK Revenue	0	0	0	0	39,550	(39,550)
Community Bus Revenue	8,128	8,350	(222)	90,362	91,650	(1,288)
Other Income	7,191	10,000	(2,809)	121,418	110,000	11,418
TOTAL REVENUE	\$1,705,151	\$1,851,890	(\$146,739)	\$18,014,081	\$19,659,670	(\$1,645,589)
OPERATIONS						
Operators Salaries	\$591,127	\$580,220	(\$10,907)	\$5,258,896	\$5,547,020	\$288, 124
Salaries Operations	100,835	109,880	9,045	1,243,608	1,265,780	22,172
Diesel Fuel	120,892	174,130	53,238	1,257,467	1,887,670	630,203
Company Vehicles	4,432	3,130	(1,302)	34,604	34,670	66
Licenses	4,900	5,550	650	60,640	61,800	1,160
Communications Expense	2,188	2,230	42	25,484	24,530	(954)
	1,732	600	(1,132)	14,897	8,380	(6,517)
Uniforms & Clothing	6,047	5,990	(57)	66,212	67,090	878
Advertising Expense	37,952	38,020	68	126,965	134,370	7,405
Bus Charter Expense	126	470	344	1,516	24,960	23,444
Transit Advertising Expense	5,841	8,530	2,689	74,769	94,750	19,981
THE LINK Expense	0	0	0	0	32,050	32,050
Community Bus Expense	8,499	7,840	(659)	99,639	91,250	(8,389)
Promotions Expense	2,228	5,980	3,752	34,738	61,780	27,042
Registration & Membership	1,151	240	(911)	19,068	24,210	5,142
Schedules & Transfers	1,098	1,600	502	12,376	18,400	6,024
TOTAL OPERATIONS	\$889,048	\$944,410	\$55,362	\$8,330,878	\$9,378,710	\$1,047,832
MAINTENANCE						
Garage Salaries	\$207,866	\$211,780	\$3,914	\$2,160,174	\$2,220,440	\$60.266
Wash Salaries	\$207,886 41,265	29,740		\$2,100,174 414,295	\$2,220,440 311,770	. ,
Shop Tools & Equipment	5,581	1,150	(11,525) (4,431)	28,537	17,930	(102,525) (10,607)
Stock Parts	64,709		1	28,537 578,734	609,740	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
		64,060	(649) 242	'		31,006
Garage Expense Bus Lubricants	4,307 5,598	4,550 7,560	243 1,962	85,371 88,121	77,770 96,800	<mark>(7,601)</mark> 8,679
Tire Expense	8,011 706	6,390	(1,621)	105,831	103,230	(2,601) 12,625
Body Shop Supplies		4,390	3,684	1,225	13,860	12,635
Bus Wash	3,625	4,230	605	26,223	15,510	(10,713)
Building & Yards	10,722	12,250	1,528	164,338	130,790	(33,548)

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STATEMENT OF REVENUE & EXPENDITURES (METROBUS) NOVEMBER, 2020



		NOVEMBER			YEAR TO DATE	
	ACTUAL	BUDGET	VARIANCE	ACTUAL	BUDGET	VARIANCE
Utilities	29,524	33,000	3,476	296,444	349,600	53,156
Maintenance Vehicles	2,193	2,950	757	43,716	42,450	(1,266)
Bus Stop & Shelters	1,478	1,700	222	23,919	30,500	6,581
Janitorial & Sanitation	3,561	3,550	(11)	39,097	39,050	(47)
Farebox Repairs	186	1,400	1,214	4,229	14,900	10,671
TOTAL MAINTENANCE	\$389,332	\$388,700	(\$632)	\$4,060,254	\$4,074,340	\$14,086
FINANCE & ADMINISTRATION						
Administration Salaries	\$70,154	\$70,410	\$256	\$845,489	\$842,710	(\$2,779)
Employer's Payroll Tax	22,165	17,810	(4,355)	208,708	205,790	(2,918)
Sick Leave	19,000	19,000	0	209,000	209,000	0
Worker's Compensation	9,595	6,640	(2,955)	133,027	134,100	1,073
Employment Insurance	4,356	5,220	864	173,706	185,850	12,144
Group Insurance	51,327	54,600	3,273	545,261	583,440	38,179
Early Retiring Allowance Expense	67,171	0	(67,171)	67,171	0	(67,171)
CPP Expense	12,696	11,730	(966)	404,872	425,110	20,238
Pension Expense	119,397	130,950	11,553	1,403,460	1,502,640	99, 180
Audit & Legal Fees	2,000	2,000	0	32,630	34,000	1,370
Telephone Expense	2,417	2,910	493	27,594	32,910	5,316
Computer Expense	18,812	15,870	(2,942)	221,964	195,580	(26,384)
Office Supplies Expense	2,685	4,640	1,955	69,575	67,620	(1,955)
Travel Expense	0	11,380	11,380	0	22,260	22,260
Training Expense	494	3,600	3,106	7,695	11,550	3,855
Fleet Insurance Expense	34,999	30,900	(4,099)	305,403	323,080	17,677
General Insurance Expense	5,206	3,600	(1,606)	36,256	35,600	(656)
Miscellaneous Expense	5,752	3,360	(2,392)	39,199	45,960	6,761
TOTAL FINANCE & ADMIN.	\$448,226	\$394,620	\$14,531	\$4,731,010	\$4,857,200	\$126,190
Total Expenses	\$1,726,606	\$1,727,730	\$1,124	\$17,122,143	\$18,310,250	\$1,188,107
NET BEFORE DEBT	(\$21,455)	\$124,160	(\$145,615)	\$891,938	\$1,349,420	(\$457,482)
DEBT CHARGES						
	4,988	13,660	8.672	\$86,609	\$158,920	\$72,311
Bank Loan Payment	149,000	110,500	(38,500)	1,120,000	1,190,500	70,500
TOTAL SURPLUS/(COST) OF SERVICE	(\$175,443)	\$0	(\$175,443)	(\$314,671)	\$0	(\$314,671)
Loan Interest Expense Bank Loan Payment				1,120,000		

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STATEMENT OF REVENUE & EXPENDITURES (GOBUS)

NOVEMBER, 2020

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	ACTUAL	NOVEMBER BUDGET	VARIANCE	ACTUAL	YEAR TO DATE BUDGET	VARIANCE
REVENUE						
SJMC Subsidy	\$343,690	\$343,690	\$0	\$4,032,650	\$4,021,730	\$10,920
Passenger Revenue	11,013	23,000	(11,987)	142,297	263,000	(120,703)
Low Income Pass Revenue	12,389	0	12,389	33,025	0	33,025
Mount Pearl Admin	5,530	7,210	(1,680)	62,290	70,620	(8,330)
Government Grant	7,875	7,900	(25)	86,625	86,900	(275)
TOTAL REVENUE	\$380,497	\$381,800	(\$1,303)	\$4,356,887	\$4,442,250	(\$85,363)
EXPENSES						
MVT Subsidy	\$246,415	\$334,350	\$87,935	\$2,197,233	\$3,942,520	\$1,745,287
Administration Salaries	11,047	10,360	(687)	120,702	122,050	1,348
Employer's Payroll Tax	217	210	(7)	2,409	2,420	11
Worker's Compensation	154	150	(4)	1,709	1,710	1
Employment Insurance	86	230	144	2,022	2,760	738
Group Insurance	244	200	(44)	3,341	2,330	(1,011)
CPP Expense	190	540	350	4,691	6,400	1,709
Pension Expense	656	620	(36)	7,826	7,330	(496)
Promotions Expense	416	310	(106)	1,486	3,410	1,924
Telephone Expense	277	360	83	2,969	3,960	991
Professional Fees	3,103	4,860	1,757	23,628	29,780	6,152
Computer Expense	7,020	6,300	(720)	86,106	79,800	(6,306)
Office Supplies Expense	3	250	247	3,277	2,750	(527)
Travel Expense	0	2,500	2,500	0	5,000	5,000
Training Expense	0	0	0	0	0	0
Miscellaneous Expense	2,716	3,650	934	33,540	40,150	6,610
TOTAL EXPENSE	\$272,544	\$364,890	\$92,346	\$2,490,939	\$4,252,370	\$1,761,431
NET BEFORE DEBT	\$107,953	\$16,910	\$91,043	\$1,865,948	\$189,880	\$1,676,068
DEBT CHARGES						
Loan Interest Expense	395	910	515	\$7,705	\$11,880	\$4,175
Bank Loan Payment	16,000	16,000	0	178,000	178,000	\$4,175 0
	·	·	<b>Aa</b> ( <b>Aa</b> -		,	
TOTAL SURPLUS/(COST) OF SERVICE	\$91,558	\$0	\$91,558	\$1,680,243	\$0	\$1,680,243

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#### MONTHLY RIDERSHIP STATISTICS

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FROM JANUARY 2015 to DECEMBER 2020

		Percentage		Percentage		Percentage		Percentage		Percentage		Percentage	
Month	2015	change 2014/2015	2016	change 2015/2016	2017	change 2016/2017	2018	change 2017/2018	2019	change 2018/2019	2020	change 2019/2020	
January	258,346	11.55%	249,788	-3.31%	245,991	-1.52%	252,948	2.83%	271,038	7.15%	228,072	-15.85% *	r*
February	234,673	2.72%	246,727	5.14%	212,883	-13.72%	226,887	6.58%	245,122	8.04%	293,617	19.78% *	•*
March	263,328	3.42%	264,549	0.46%	269,695	1.95%	255,246	-5.36%	284,308	11.39%	200,818	-29.37%	
April	240,169	5.72%	238,238	-0.80%	217,414	-8.74%	234,164	7.70%	253,668	8.33%	62,868	-75.22%	
Мау	242,510	1.99%	236,557	-2.45%	239,758	1.35%	234,195	-2.32%	262,952	12.28%	73,659	-71.99%	
June	243,836	4.42%	237,772	-2.49%	230,028	-3.26%	231,941	0.83%	252,025	8.66%	108,719	-56.86%	
July	232,824	-2.24%	223,924	-3.82%	217,931	-2.68%	237,102	8.80%	256,666	8.25%	141,670	-44.80%	
August	236,134	2.32%	234,994	-0.48%	228,138	-2.92%	247,044	8.29%	265,350	7.41%	149,188	-43.78%	
September	273,145	-5.03%	276,487	1.22%	268,151	-3.01%	281,581	5.01%	315,538	12.06%	159,966	-49.30%	
October	286,252	-3.07%	276,778	-3.31%	275,603	-0.42%	299,274	8.59%	326,677	9.16%	180,519	-44.74%	
November	267,124	-0.47%	271,693	1.71%	269,013	-0.99%	283,236	5.29%	301,765	6.54%	172,153	-42.95%	
December	223,969	-3.15%	207,670	-7.28%	205,510	-1.04%	216,184	5.19%	242,702	12.27%			
Year-to-date	2,778,341		2,757,507	-0.75%	2,674,605	-3.01%	2,783,618	4.08%	3,035,109	9.03%	1,771,249	-41.64%	
Total Year	3,002,310		2,965,177	-1.24%	2,880,115	-2.87%	2,999,802	4.16%	3,277,811	9.27%	1,771,249		
Weekdavs	230		226		231		231		228		222		
Saturdays	47		49		45		47		48		48		
Sundays	47		49		47		45		47		46		

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\*\* Ridership impacted by 8 days of no service due to SOE and free service from the JAN 25th to FEB 7th after SOE lifted.

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#### MONTHLY REVENUE RIDERSHIP STATISTICS (EXCLUDES TRANSFERS DATA) FROM JANUARY 2015 to DECEMBER 2020



	Month		Percentage change 2014/2015		Percentage change 2015/2016		Percentage change 2016/2017		Percentage change 2017/2018		Percentage change 2018/2019		Percentage change 2019/2020
	January	229,186	16.33%	220,583	-3.75%	218,385	-1.00%	222,408	1.84%	236,644	6.40%	209,658	-11.40%
	February	207,090	7.88%	216,374	4.48%	187,771	-13.22%	196,837	4.83%	211,826	7.61%	265,263	25.23%
	March	232,646	9.06%	232,591	-0.02%	239,814	3.11%	222,806	-7.09%	246,623	10.69%	171,362	-30.52%
	April	211,471	11.34%	209,045	-1.15%	192,439	-7.94%	205,728	6.91%	219,821	6.85%	53,859	-75.50%
	Мау	213,542	5.11%	207,959	-2.61%	211,286	1.60%	203,580	-3.65%	226,291	11.16%	63,239	-72.05%
л	June	215,080	4.54%	209,327	-2.67%	204,044	-2.52%	202,872	-0.57%	218,751	7.83%	95,352	-56.41%
01	July	206,202	-1.83%	198,377	-3.79%	193,925	-2.24%	209,506	8.03%	223,562	6.71%	124,516	-44.30%
	August	211,517	2.93%	210,112	-0.66%	204,278	-2.78%	219,859	7.63%	233,520	6.21%	130,537	-44.10%
	September	241,494	-5.49%	245,427	1.63%	237,683	-3.16%	248,466	4.54%	275,090	10.72%	138,690	-49.58%
	October	252,873	-3.52%	244,424	-3.34%	241,775	-1.08%	261,538	8.17%	282,342	7.95%	152,972	-45.82%
	November	235,679	-1.37%	239,114	1.46%	236,279	-1.19%	247,460	4.73%	260,755	5.37%	144,602	-44.54%
	December	198,020	-3.90%	185,159	-6.49%	181,057	-2.22%	189,948	4.91%	210,393	10.76%		
	Year-to-date	2,456,780		2,433,333	-0.95%	2,367,679	-2.70%	2,441,060	3.10%	2,635,225	7.95%	1,550,050	-41.18%
	Total Year	2,654,800		2,618,492	-1.37%	2,548,736	-2.66%	2,631,008	3.23%	2,845,618	8.16%	1,550,050	

#### ST. JOHN'S TRANSPORTATION COMMISSION MOUNT PEARL SUMMARY REPORT NOVEMBER, 2020

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	ACTUAL	NOVEMBER BUDGET	VARIANCE	ACTUAL	YTD BUDGET	VARIANCE
REVENUES						
Passenger Revenue	\$18,691	\$20,274	(\$1,500)	\$145,009	\$230,781	(495 779)
-			(\$1,583)			(\$85,772)
City of Mount Pearl Billing	83,509	81,930	1,579	990,801	936,950	53,851
Total Revenue	\$102,200	\$102,204	(\$4)	\$1,135,810	\$1,167,731	(\$31,921)
*Less Variable Expenses						
Operating Expenses	\$48,310	\$48,969	\$659	\$503,488	\$515,684	\$12,196
Maintenance Expenses	19,652	18,402	(1,250)	221,603	200,981	(20,622)
Finance & Admin. Expenses	13,970	13,727	(243)	196,915	188,977	(7,938)
Total Expenses	\$81,932	\$81,098	(\$834)	\$922,006	\$905,642	(\$16,364)
Total Overhead Contribution	\$20,268	\$21,106	(\$838)	\$213,804	\$262,089	(\$48,285)
Mount Pearl Kilometers	14,354.0	14,354.0	0.0	159,523.7	164,001.4	(4,477.7)
Cost per Kilometer	\$7.12	\$7.12		\$7.12	\$7.12	
Riders Per Hour^ - Route 21	14.9					
Riders Per Hour <sup>^</sup> - Route 22	14.0					
^ Riders per hour average:						
2015	<b>Route 21</b> 20.5	Route 22 17.5				
2015	20.5	16.6				
2017	19.6	15.7				
2018	18.7	15.1				
2019	20.1	17.6				
2020	13.4	10.6				
2015-2020	18.9	15.3				

\*Based on actual/budget kilometers and cost per kilometer

#### ST. JOHN'S TRANSPORTATION COMMISSION PARADISE SUMMARY REPORT NOVEMBER, 2020



REVENUES	ACTUAL	NOVEMBER BUDGET	VARIANCE	ACTUAL	YTD BUDGET	VARIANCE
Passenger Revenue	\$910	\$1,330	(\$420)	\$7,450	\$13,245	(\$5,795)
Town of Paradise Billing	22,047	21,630	417	252,730	254,570	(1,840)
Total Revenue	\$22,957	\$22,960	(\$3)	\$260,180	\$267,815	(\$7,635)
*Less Variable Expenses						
Operating Expenses	\$10,852	\$10,999	\$147	\$115,305	\$117,234	\$1,929
Maintenance Expenses	4,414	4,133	(281)	50,734	46,084	(4,650)
Finance & Admin. Expenses	3,138	3,083	(55)	45,096	43,327	(1,769)
Total Expenses	\$18,404	\$18,215	(\$189)	\$211,135	\$206,645	(\$4,490)
Total Overhead Contribution	\$4,553	\$4,745	(\$192)	\$49,045	\$61,170	(\$12,125)
Paradise Kilometers	3,224.3	3,224.1	0.2	36,541.7	37,614.6	(1,072.8)
Cost per Kilometer	\$7.12	\$7.12		\$7.12	\$7.12	
Riders Per Hour*	5.0					
* Riders per hour average:						
2016 (Jun-Dec)	7.2					
2017	7.7					

2018 2019 2020 7.2 6.9

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2016-2020

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\*Based on actual/budget kilometers and cost per kilometer

#### ST. JOHN'S TRANSPORTATION COMMISSION CHARTER FINANCIAL STATEMENTS NOVEMBER, 2020



	ACTUAL	NOVEMBER BUDGET	VARIANCE	ACTUAL	YEAR TO DATE BUDGET	VARIANCE
REVENUES						
Charter Revenue	\$100	\$700	(\$600)	\$1,293	\$43,400	(\$42,107)
Total Revenue	\$100	\$700	(\$600)	\$1,293	\$43,400	(\$42,107)
EXPENSES						
Operators Salary Expense	\$0	\$220	\$220	\$621	\$13,580	\$12,959
Operation's Salaries Expense	0	100	100	0	1,700	1,700
Diesel Fuel Expense	17	40	23	223	2,170	1,947
Maintenance Expenses *	109	110	1	672	6,760	6,088
Meals & Miscellaneous Expenses	0	0	0	0	0	0
Marketing Expense	0	0	0	0	650	650
Administration Expense	0	0	0	0	0	0
Total Expenses	\$126	\$470	\$344	\$1,516	\$24,860	\$23,344
PROFIT / (LOSS)	(\$26)	\$230	(\$256)	(\$223)	\$18,540	(\$18,763)

\* Maintenance Expenses include Garage Salaries, Wash Salaries, Stock Parts, Garage Expense, Bus Lubricants, Tire Expense, Bus Wash Expense.

#### ST. JOHN'S TRANSPORTATION COMMISSION TRANSIT ADVERTISING FINANCIAL STATEMENT NOVEMBER, 2020



	ACTUAL	NOVEMBER BUDGET	VARIANCE	ACTUAL	YEAR TO DATE BUDGET	VARIANCE
REVENUES						
Metrobus Transit Advertising	\$5,299	\$20,000	(\$14,701)	\$63,809	\$190,000	(\$126,191)
Total Revenues	\$5,299	\$20,000	(\$14,701)	\$63,809	\$190,000	(\$126,191)
EXPENSES						
Salaries	\$3,913	\$3,910	(\$3)	\$46,952	\$46,930	(\$22)
Sales Commission	642	2,110	1,468	7,617	20,210	12,593
Sign Production	(1)	580	581	472	6,380	5,908
Promotion	0	0	0	0	0	0
Vehicle	276	370	94	5,126	4,070	(1,056)
Telephone	37	80	43	449	880	431
Advertising	275	300	25	3,630	3,300	(330)
Sign Installations	339	630	291	6,564	6,930	366
Entertainment	0	190	190	0	2,090	2,090
Advertising Software	360	360	0	3,960	3,960	0
Total Expenses	\$5,841	\$8,530	\$2,689	\$74,770	\$94,750	\$19,980
PROFIT / (LOSS)	(\$542)	\$11,470	(\$12,012)	(\$10,961)	\$95,250	(\$106,211)
Contra Transit Advertising Revenue	\$2,250	\$2,250	\$0	\$24,750	\$24,750	\$0
TOTAL PROFIT / (LOSS)	\$1,708	\$13,720	(\$12,012)	\$13,789	\$120,000	(\$106,211)

#### ST. JOHN'S TRANSPORTATION COMMISSION COMMUNITY BUS FINANCIAL STATEMENT NOVEMBER, 2020

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1,198

3,283

9,903

		NOVEMBER			YEAR TO DATE	
	ACTUAL	BUDGET	VARIANCE	ACTUAL	BUDGET	VARIANCE
Community Bus						
Fares	\$1,303	\$0	\$1,303	\$12,562	\$0	\$12,562
Government Grant	6,825	8,350	(1,525)	77,800	91,650	(13,850)
Total Revenues	\$8,128	\$8,350	(\$222)	\$90,362	\$91,650	(\$1,288)
EXPENSES						
Operators Salaries	\$5,457	\$5,200	(\$257)	\$62,100	\$60,320	(\$1,780)
Operations Salaries	0	0	0	0	0	0
Benefits	596	520	(76)	6,790	6,120	(670)
Diesel / Gas	868	990	122	10,796	11,800	1,004
Maintenance Expenses	965	1,030	65	10,049	11,910	1,861
Other	613	100	(513)	9,903	1,100	(8,803)
Total Expenses	\$8,499	\$7,840	(\$659)	\$99,639	\$91,250	(\$8,389)
Capital Debt Payment	\$1,800	\$1,800	\$0	\$19,800	\$19,800	\$0
PROFIT / (LOSS)	(\$2,171)	(\$1,290)	(\$881)	(\$29,077)	(\$19,400)	(\$9,677)
West # 1 (Mon) X 5	214			1,659		
East # 1 (Tue) X 4	67			652		
West # 2 (Wed) X 3	72			1,218		
East # 2 (Thu) X 4	110			1,181		
Bidgoods (Fri) X 4	191			1,446		
Blugbous (FII) X 4	654			6,156		
Riders Per Hour*	4.5					
		^ (	Other costs consist of	non-regular mainte	enance expenses & pr	omo items
* Riders per hour average:		Tir			1,047	
2014	2.3		F resevoir		342	
2015	4.2		odule kit		468	
2016	5.5		furbish fuel tank		1,121	
2017	5.9		diator		416	
2018	5.7		ochures		593	
2019	5.5		adlamp assembly		393	
2020	3.9		nsor		322	
2014-2020	5.0	Filt	ters		256	

Exhaust sensor

Diagnose & repair sensor

Total Other

Battery

Other

ST. JOHN'S TRANSPORTATION COMMISSION KEY PERFORMANCE INDICATORS NOVEMBER, 2020	1											Met	trobu	IS
KEY PERFORMANCE INDICATORS	11 MTHS 2020		11 MTHS 2019		TOTAL 2019		TOTAL 2018		TOTAL 2017		TOTAL 2016		TOTAL 2015	
PASSENGERS PER HOUR ENERGY EFFIC. (Diesel / Rev Hours)	15.59 11.07		24.36 14.30		24.21 14.36		22.08 14.49		21.47 12.12		22.12 11.07		22.80 12.97	
FINANCIAL PERFORMANCE (Op Rev / Op Cost) MAINTENANCE EFFIC. (Bus Maint / Rev Hours) AVERAGE FARE	23.1% 30.45 2.19		32.7% 26.96 1.86		32.7% 26.68 1.87		31.2% 25.59 1.92		33% 25.06 1.95		30% 25.88 1.76		32% 24.32 1.79	
OPERATING REVENUE / HOUR TOTAL COST PER RIDER	34.85 10.35		46.54 6.30		46.40 6.44		43.80 6.97		43.47 6.99		40.87 6.95		42.92 6.78	
ST. JOHN'S TRANSPORTATION COMMISSION KEY PERFORMANCE INDICATORS												1	<b>B</b>	5
NOVEMBER, 2020	11 MTHS 2020	% of Paid Trips	11 MTHS 2019	% of Paid Trips	TOTAL 2019	% of Paid Trips	TOTAL 2018	% of Paid Trips	TOTAL 2017	% of Paid Trips	TOTAL 2016	% of Paid Trips	TOTAL 2015	% of Paid Trips
BUS TRIPS TAXI TRIPS	47,344 26,360	61.6% 34.3%	90,222 53,606	60.5% 35.9%	98,012 58,085	60.5% 35.8%	89,970 51,870	60.5% 34.9%	72,581 49,297	56.1% 38.1%	78,520 29,891	67.2% 25.6%	78,711 19,571	74.7%
TOTAL TRIPS NO SHOWS TOTAL PAID TRIPS	<b>73,704</b> 3,159 <b>76,863</b>	4.1%	<b>143,828</b> 5,385 <b>149,213</b>	3.6%	<b>156,097</b> 5,985 <b>162,082</b>	3.7%	141,840 6,832 148,672	4.6%	121,878 7,474 129,352	5.8%	108,411 8,405 116,816	7.2%	98,282 7,058 105,340	6.7%
CANCELLATIONS GOBUS rides on METROBUS	67,742 11,813	88.1% 15.4%	62,592 22,142	41.9% 14.8%	70,239 23,976	43.3% 14.8%	57,627 19,346	38.8% 13.0%	24,825 14,264	19.2% 11.0%	12,935 8,741	11.1% 7.5%	12,730 4,807	12.1% 4.6%

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# REVENUES

PASSENGER REVENUE		2020	2019	1	Variance
(\$317,514)	Cash Revenue	\$71,794	\$150,061		(\$78,267)
	10-Ride Passes	\$63,626	\$104,774		(\$41,148)
	Monthly Passes	\$83,315	\$284,467		(\$201,152)
	Other (double-rides, Go-Cards, etc)	\$6,181	\$10,816		(\$4,636)
	M-Card fees	\$1,732	\$5,393		(\$3,661)
	Credits / Discounts / Allocations	(\$1,123)	(\$2,144)		\$1,021
	Commission Paid	(\$1,204)	(\$1,829)		\$624
	Total Revenue	\$224,320	\$551,538		(\$327,219)
な な な な な な な な な	Government of NL declared a pulic healt Cash revenue down 52.1% from 2019 and 10-Ride pass revenue was down 39.3% fro Monthly pass revenue was down 71% from <i>NOTE: LIFT ridership and revenue not im</i> Ridership of 172,153 was 43% lower than 2 <i>NOTE: There were 20 week days in 2020</i> Avg fare of \$1.90 compared to \$1.83 in 201 53,782 rides on LIFT cards in November Rides per pass ratio was 48.7 (LIFT passes	cash ridership down 48.6 m 2019. 10-Ride riders 2019. Monthly riders we cluded in monthly pass of 2019 (301,765) and 41.4 0 and 20 last year. 9 and \$1.79 budget (this r. 5 not incl.) compared to 4	6%. were down 41.5% w ere down 70.3% whi comparative data for % lower than budge s is avg fare not inclu 47.6 in 2019.	hile sales were le sales were do 2020. t (293,999). uding LIFT reve	own 71%.
23	Cash % has gone back up in 2020. This is			ing captured	
	with the GFI system and the drop in m-card	usage after the 18th of	March.		
			Cash	10R Mth	LIFT
		2020	29.2% 1	7.6% 46.4%	6.8%
		2019	25.8% 1	6.6% 57.5%	0.0%
		2018	29.0% 1	6.8% 54.2%	0.0%
		2017	30.8% 1	6.9% 52.3%	0.0%
		2016	32.7% 1	6.1% 51.2%	0.0%
LOW INCOME PASS REV \$187,111 TRANSIT ADVERTISING (\$14,701)	/ENUE       X       Month 3 of program - 8,500 c         REVENUE       X       Sales bookings were much log (See Transit Advertising state)	ower than budgeted.		- 53,782 rides t	his month.
OTHER INCOME (\$2,809)	X Other general miscellaneous	receipts less than budg	et.		
OPERATIONS DEPT					
					\$10,394
OPERATORS SALARIES	📌 Two fewer shifts (75 vs 77) -				
	Two fewer shifts (75 vs 77) -		s than hudgot		
	🖈 Overtime, stat pay, temp pay	(net of docked time) less	s than budget.		\$5,835
	<ul> <li>Overtime, stat pay, temp pay</li> <li>Coffee bonus payments high</li> </ul>	(net of docked time) less er than budget.	s than budget.		\$5,835 (\$2,870)
	<ul> <li>Overtime, stat pay, temp pay</li> <li>Coffee bonus payments high</li> <li>Lower pay scale paid time less</li> </ul>	(net of docked time) less er than budget. ss than budget.	s than budget.		\$5,835 (\$2,870) \$2,295
OPERATORS SALARIES (\$10,907)	<ul> <li>Overtime, stat pay, temp pay</li> <li>Coffee bonus payments high</li> <li>Lower pay scale paid time less</li> <li>Vacation weeks less than but</li> </ul>	(net of docked time) less er than budget. ss than budget. dget (13 vs 25).	s than budget.		\$5,835 (\$2,870) \$2,295 \$14,291
	<ul> <li>Overtime, stat pay, temp pay</li> <li>Coffee bonus payments high</li> <li>Lower pay scale paid time less</li> </ul>	(net of docked time) less er than budget. ss than budget. dget (13 vs 25).	s than budget.		\$5,835 (\$2,870) \$2,295

# Metrobus

OPERATIONS SALARIES \$9,049	$\begin{array}{c} \swarrow \\ \swarrow \\ \checkmark \\ \end{array} \text{ One less supervis} \\ \swarrow \\ \checkmark \\ \text{Overtime and stat} \end{array}$	One less supervisor due to delayed start of FTN. One less supervisor due to medical leave (net of temporary coverage). Overtime and stat pay less than budget. Part-time ISR hours higher than budget.		
DIESEL FUEL EXPENSE \$53,238	☆ Budgeted Usage: ☆ Actual Usage:	150,112 litres @ \$1 140,002 litres @ \$0		\$174,130 (\$120,891) <b>\$53,238</b>
	<ul> <li>☆ Volume Variance:</li> <li>☆ Price Variance:</li> </ul>	(150,112 - 140,002 140,002 @ (\$1.16 ·		\$11,728 \$41,511 <b>\$53,238</b>
		57.8 L / 100KM vs budget of as 245,096 vs budget of 25		
TRANSIT ADVERTISING EXPENS \$2,689		s than budget due to decrea ertising statement for more in		
PROMOTIONS EXPENSE \$3,752	🔀 Air Miles awarded	during month less than buc	dget.	
MAINTENANCE DEPT				
GARAGE SALARIES \$3,914	<ul> <li>☆ Planning supervis</li> <li>☆ Signing bonus hig</li> <li>☆ New mechanic at</li> </ul>	Mechanic short for month - extra 1 budgeted for start of FTN. Planning supervisor at lower rate than budgeted. Signing bonus higher than budget. New mechanic at 90% wage rate & apprentice @ 70% wage rate. OT & stat pay less than budget.		
WASH SALARIES (\$12,821)		Three hires to increase bus cleanings - COVID-19. Signing bonus higher than budget.		
SHOP TOOLS & EQUIPMENT (\$4,431)		Plasma cutter purchased to help work processes. Insire pro registration CUMMINS (2 needed, 1 budgeted). Valve seat cutter kit.		
BODY SHOP SUPPLIES \$3,684	🛠 Budget not fully us	sed during month.		
UTILITIES EXPENSE \$3,476	<ul> <li>☆ Messenger Drive</li> <li>☆ Messenger Drive</li> </ul>		BUDGET ACTUAL	\$33,000 (\$29,524) <b>\$3,476</b>

November billing had 235,200 kWh & 771kVA & while last year had 322,500 kWh & 1,037 kVA.



# FINANCE & HUMAN RESOURCES

PAYROLL TAXES (\$4,435)	27	Payroll taxes on signing bonuses, early retiring allowance payouts not budget	ed.
WORKERS COMPENSATION (\$2,955)	S	Workers compensation expenses on signing bonuses, early retiring allowance	e payouts not budgeted.
GROUP INSURANCE \$3,273	27	Fewer union members in plan from when budget was determined & increase in December 2019 was slightly lower than expected.	
EARLY RETIRING ALLOWANCE (\$67,171)	27	Unbudgeted payout of accrued retiring allowances for employees who elected	to receive it.
PENSION EXPENSE \$11,553	N	<ul> <li>Valuations filed in September increased ER rates to 181.2% for non- union (budget - 151.6%) and 127.9% for union (budget - 103.3%).</li> <li>More DC members than budgeted.</li> <li>Valuation required no increase to special payment for 2020.</li> </ul>	(\$6,696) (\$4,031) \$22,280 <b>\$11,553</b>
COMPUTER EXPENSE (\$2,942)		Google cloud user fees not budgeted in 2020. Other miscellaneous expenses higher than budget.	(\$1,537) (\$1,405) <b>(\$2,942)</b>
TRAVEL EXPENSE \$11,380	27	Budget not used in 2020.	
TRAINING EXPENSE \$3,106	27	Budget not fully used.	
FLEET INSURANCE (\$4,099)	27	Renewal in November 2020 had a 37% increase in premium. We are part of insurance renewal process.	the City of St. John's
MISCELLANEOUS EXPENSE (\$2,392)	27	Flu vaccinations cost (portion to be recaptured through government grant).	(\$2,574)
LOAN INTEREST EXPENSE \$8,672	\$	Lower total debt balance & lower interest rate than budget (1.47% vs 3.35%).	
BANK LOAN PAYMENT (\$38,500)	N	New debt payments for PTIF2 projects not started and none required for Tran No debt payments needed on camera system or 2014 loader - paid off in Dec Additional \$52,000 paid on debt which will not be paid now in 2021 as budget coming in first half of next year.	ember 2019.

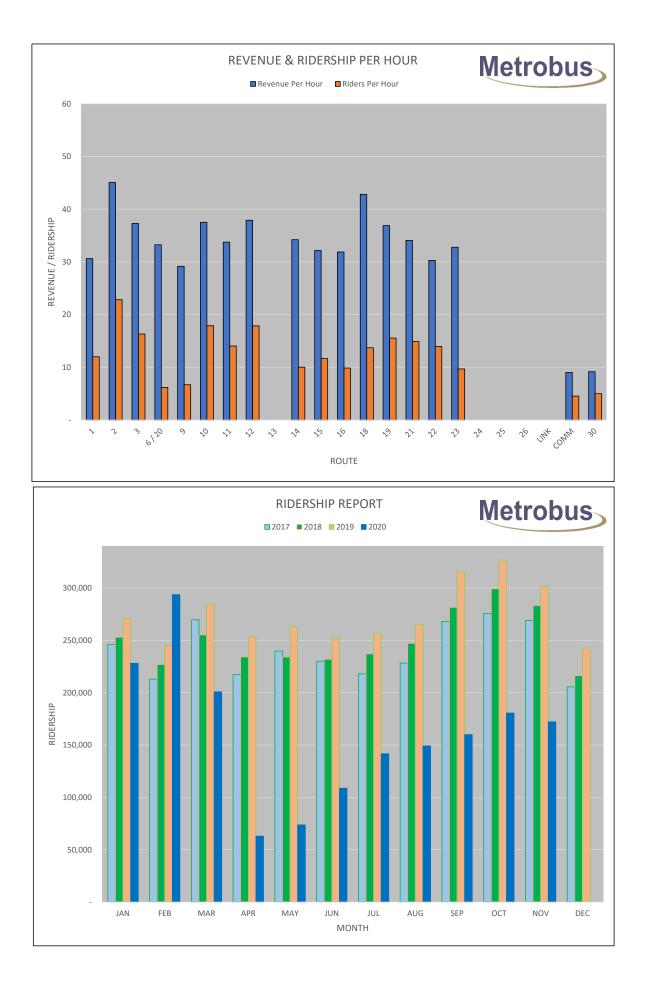
Metrobus

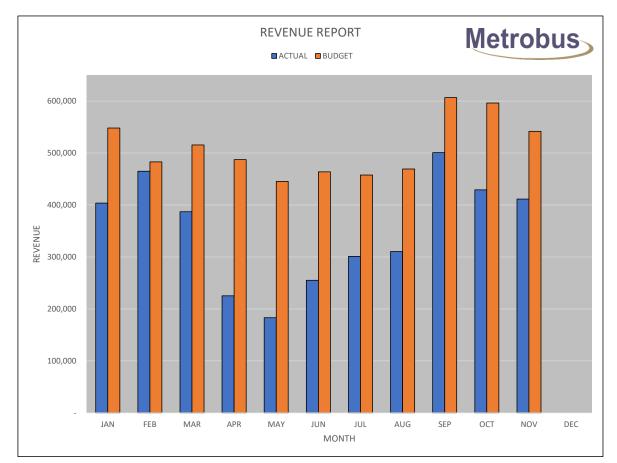
# GOBUS

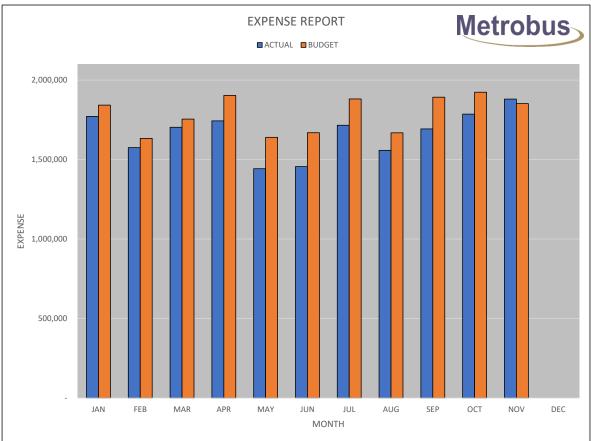
PASSENGER REVENUE - ACCESSIBLE SERVICES (\$11,987)	Pass sales lower than budget due to emergency	/ health declaration - COVID-19	L
LOW INCOME PASS REVENUE \$12,389	Amonth 3 of program - 282 active Go-Cards as of	f November 30.	
MVT SUBSIDY EXPENSE \$87,935	<ul> <li>☆ BUDGET - Credit to MVT for GO-Card usage:</li> <li>☆ BUDGET - Ridership Subsidy:</li> <li>☆ BUDGET - No Show Subsidy:</li> </ul>	10,500 rides @ \$2.50 11,200 rides @ \$27.06 400 rides @ \$12.51	\$26,250 \$303,096 \$5,004 <b>\$334,350</b>
	<ul> <li>☆ ACTUAL - Credit to MVT for GO-Card usage:</li> <li>☆ ACTUAL - Ridership Subsidy:</li> <li>☆ ACTUAL - No Show Subsidy:</li> </ul>	6,076 rides @ \$2.50 8,362 rides @ \$27.06 342 rides @ \$12.51	(\$15,841) (\$226,296) (\$4,278) (\$246,415) \$87,935
TRAVEL EXPENSE	🖈 Budget not used in 2020.	-	

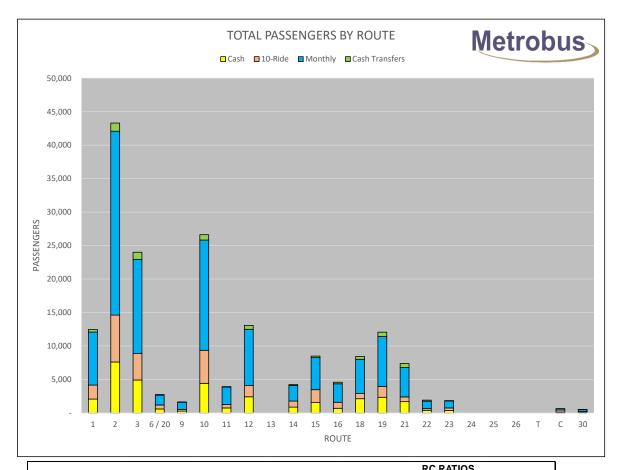
\$2,500

🖈 Budget not used in 2020.









					RC RATIOS	
ROUTE	REVENUE HOURS	DIRECT BILLING	REVENUE	COST	MONTHLY	YTD
1	1,006.06		\$30,803.32	\$169,146.86	0.18	0.22
2	1,844.30		\$83,126.80	\$310,078.47	0.27	0.28
3	1,406.40		\$52,470.42	\$236,455.22	0.22	0.21
6	428.00		\$14,235.62	\$71,958.78	0.20	0.11
9	238.40		\$6,951.38	\$40,081.72	0.17	0.12
10	1,444.34		\$54,196.19	\$242,834.00	0.22	0.26
11	274.60		\$9,265.69	\$46,167.95	0.20	0.16
12	699.38		\$26,508.77	\$117,585.36	0.23	0.24
13	0.00		\$0.00	\$0.00		0.22
14	409.02		\$14,002.69	\$68,767.71	0.20	0.15
15	709.38		\$22,820.46	\$119,266.64	0.19	0.19
16	441.92		\$14,096.57	\$74,299.13	0.19	0.16
18	585.30		\$25,072.07	\$98,405.32	0.25	0.21
19	734.70		\$27,107.86	\$123,523.64	0.22	0.21
21	454.68	\$61,673.00	\$15,496.38	\$76,444.44	0.20	0.15
22	125.00	\$21,836.12	\$3,787.58	\$21,016.00	0.18	0.12
23	184.00		\$6,034.20	\$30,935.55	0.20	0.16
24	0.00		\$0.00	\$0.00		0.16
25	0.00		\$0.00	\$0.00		0.13
26	0.00		\$0.00	\$0.00		0.31
27	0.00	\$0.00	\$0.00	\$0.00		0.00
28	144.26	\$6,825.00	\$1,302.97	\$10,299.00	0.13	0.10
30	102.60	\$22,046.68	\$940.34	\$17,249.93	0.05	0.04
	11,232.34	\$112,380.80	\$408,219.31	\$1,874,515.71	0.22	0.21

Cost / revenue hour (includes regular debt payments & special pension):

Total Expenses	\$1,726,486
Debt Interest	\$4,988
Debt Payment	\$149,000

\$168.12

