

General Manager's Report

March 24th, 2022

1. COVID Update

No change to any public health guidelines in February. Ridership in February was approximately 85% of February 2019 ridership. GoBus ridership was approximately 49% of February 2019.

2. Stop Announcements

Information and budget estimates have been received from two vendors. We are reviewing the information to prepare a summary for the Commission on details of the systems with a request for approval to proceed with an application for funding.

3. Bus Stops – Gathering Place

Since last month's report, vandalism has decreased, other than having to replace the warning signs a couple of times because they were removed. Excessive garbage continues to be a problem, including used syringes. The Gathering Place has placed a garbage can near the shelter on the north side of Military Road and City Parks will install an additional garbage can near the shelter across the street to see if it helps.

4. Radio System

A meeting is scheduled for April 7th between all service providers involved in moving the radio system to the NTV tower on Shea Heights to finalize the logistical plan.

5. Shelter Update

The ICIP funding agreement has been signed and the tender will be released tomorrow (March 25th).

6. Via Software – GoBus

Staff continue to work with Via on outstanding issues with the software. Progress is being made with noticeable improvement. As of Monday, March 21st, there were four Newfound taxis using the Via software, including a wheelchair accessible vehicle, and the transition is going well.

