

General Manager's Report - Regular

June 22nd, 2023

1. Zero Emission Plan

A draft report has been received and being reviewed. Final document is expected by the end of July. Presentations will be scheduled for the Commission and Council before public release.

2. Accessibility Plan

The Metrobus Accessibility Advisory Committee held a meeting on June 8th. The results of the user survey were reviewed (see attached presentation), as well as a summary of "Where we are now" and a draft list of action items to address the gaps. Another meeting will be scheduled for early July. As the Metrobus plan will become part of the overall City Accessibility Plan, once the Committee completes its work, staff will collaborate with City staff on final format and overlapping areas that affect transit services.

3. Shelter Approval Process

Staff have met with the City Solicitor to discuss the process for shelter approval with the goal to streamline the process and reduce delays to improve the timely installation of shelters.

4. GoBus

Delivery of the eighteenth and final bus ordered is expected by the end of August. The delay was due to a bus being written off during delivery as a result of an accident while in transit.

5. Community Bus

A new replacement bus has been ordered from Crestline for the Community Bus service. Delivery is expected in December.

6. New Design for Route Schedules

A sample copy of the newly designed route schedules to be introduced in September is attached. The main changes are the route map is in colour, the list of streets serviced is changed to a list of bus stops and the route schedule is reorganized to improve readability.

7. Cash as a Percentage of Fares

Following a request at the May Commission meeting, the following is a comparison of cash as a percentage of total fares to other transit systems (Atlantic):

St. John's	12.4%
Fredericton	21.7%
Saint John	25%
Miramichi	29%
Halifax	15.2%